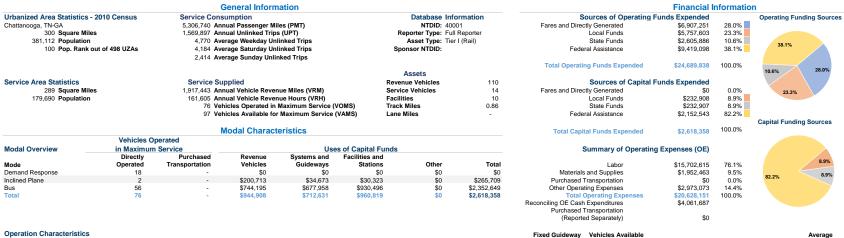
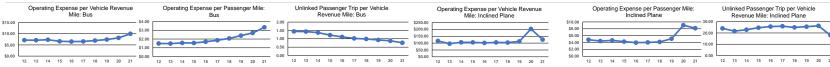
1617 Wilcox Blvd Mrs. Lisa Maragnano Chattanooga, Tn 37406-4302 423-629-1411



Operation Characteristics

	Operating		Uses of	Annual Annual		Annual Vehicle	Annual Vehicle	Directional	for Maximum Vehicles Operated in		Percent	Fleet Age in	
Mode	Expenses	Fare Revenues	Capital Funds	Passenger Miles	Unlinked Trips	Revenue Miles	Revenue Hours	Route Miles	Service	Maximum Service	Spare Vehicles	Years ^a	
Demand Response	\$2,685,456	\$35,435	\$0	344,748	49,418	339,850	33,722	0.0	20	18	11.1%	5.9	
Inclined Plane	\$2,372,102	\$2,326,282	\$265,709	290,457	337,613	18,878	6,742	1.7	2	2	0.0%	1.0	
Bus	\$15,570,593	\$533,944	\$2,352,649	4,671,535	1,182,866	1,558,715	121,141	0.0	75	56	33.9%	14.1	
Total	\$20,628,151	\$2,895,661	\$2,618,358	5,306,740	1,569,897	1,917,443	161,605	1.7	97	76	21.6%		

Service Effectiveness **Performance Measures** Service Efficiency Operating Expenses per Operating Expenses per Operating Expenses per Operating Expenses per Unlinked Trips per Unlinked Trips per Vehicle Revenue Mile Mode Passenger Mile Demand Response \$54.34 \$7.03 \$7.79 \$8.17 \$7.90 \$79.64 Demand Response 0.1 15 Inclined Plane \$125.65 \$351.84 Inclined Plane 17.9 50.1 \$9.99 \$128.53 \$3.33 \$13.16 Bus Bus 0.8 9.8 \$10.76 \$127.65 \$3.89 0.8



Notes:

*Demand Response - Taxi (DR/TX) and non-dedicated fleets do not report fleet age data.

Performance Measure Targets - 2022

Performance Measure - Asset Type - Target % not in State of Good Repair

Equipment - Automobiles - 14%

Equipment - Trucks and other Rubber Tire Vehicles - 29%

Facility - Administrative / Maintenance Facilities - 0% Facility - Passenger / Parking Facilities - 0%

Infrastructure - IP - Inclined Plane - 0%

Rolling Stock - BU - Bus - 34% Rolling Stock - CU - Cutaway - 0%

Rolling Stock - IP - Inclined Plane Vehicle - 0%